



WEB APP ASSESSMENT REPORT

TaskPilot CRM

Emergency Replit Rescue Assessment — app down, data at risk

Intake Ref: **NLT-2026-58214** · Date: June 4, 2026 · Priority: **EMERGENCY**

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SAMPLE REPORT — demonstration document with fictional client data

CONFIDENTIAL — prepared exclusively for the client named above.
Preliminary assessment based on intake-form information; findings are confirmed during engagement.



1. Executive Summary

Your application **TaskPilot CRM** is currently offline. From your intake answers, the pattern is one we see weekly: the app was built and hosted on Replit, the Replit subscription lapsed, and the platform disabled both the app and the Neon database it automatically provisioned behind it. **Your data is almost certainly still intact — but it is sitting on a billing clock you do not control.**

We recommend an emergency rescue: restore minimum Replit access, export the database and uploaded files immediately, then migrate the application to a NeoLab-managed MoorFreeUs Server where billing surprises cannot take it down again. Typical timeline for this profile is 2–3 business days, with the data secured on day one.

Client	Marcus Reed — TaskPilot Logistics LLC (<i>fictional demo client</i>)
Application	TaskPilot CRM — driver dispatch & delivery-tracking web app
Current status	DOWN — Replit billing lapsed, database endpoint disabled
Primary risk	Customer & delivery data on a disabled Neon database; proof-of-delivery photos in Replit Object Storage
Recommendation	Emergency Rescue — Rescue Pro package + emergency response
Assessment priority	EMERGENCY

2. What You Told Us — Intake Summary

Captured from your submission on neolabtechnologies.us. Please reply with corrections — this is the basis of our plan.

App status	Down — site shows error / will not load
Built on	Replit (AI-assisted build, no developer on staff)
Replit billing	Lapsed — card declined ~3 weeks ago; account still accessible
Data	Customer records, delivery history, driver accounts — "very important, can't lose it"
File uploads	Yes — drivers upload proof-of-delivery photos
Access available	Replit login ✓ · domain registrar ✓ · no GitHub copy
Hosting preference	"Whatever is most reliable — just off Replit"
Urgency	Emergency — business is dispatching by phone and paper right now
Budget indicated	\$1,000–\$2,500
Ongoing care	Interested — wants someone watching the site



3. Situation Assessment & Risk Analysis

Replit provisions a Neon (managed Postgres) database automatically for apps like yours. When billing fails, Neon disables the database endpoint — the app crash-loops and the site goes dark. The data is retained for a grace period, **but that retention is not contractual and not indefinite**. Every week of delay increases the risk that the export window closes. Uploaded files in Replit Object Storage are a separate store with the same property: they do not appear in any code export and must be pulled out via Replit while the account lives.

Risk	Severity	What it means	Our disposition
Database loss	CRITICAL	Neon endpoint disabled; data held in a grace window of unknown length	Restore minimum billing, export same day (pg_dump), verify, then migrate
Uploaded files loss	CRITICAL	Proof-of-delivery photos live only in Replit Object Storage — not in any code export	SDK export script run inside Replit before account changes
Secrets not portable	HIGH	API keys & session secrets live in Replit Secrets panel, not in code	Inventory from code references; reconstruct .env before cutover
Domain/webhook breakage	MEDIUM	Integrations pointing at the replit.app URL fail silently	Audit callbacks/OAuth redirects; repoint at new domain
Revenue downtime	HIGH	Dispatch is manual until the app is back	Emergency track: data day 1, app live days 2–3

4. Preliminary Technical Read

Based on your description and our experience with this class of application. Confirmed during the audit phase of the engagement.

Area	Expected finding	We will verify
Stack	Node/Express + React (typical Replit AI build), Drizzle or Prisma ORM	Exact versions from package.json
Database	Neon Postgres, auto-provisioned by Replit	Schema, table count, dump size & integrity
File storage	@replit/object-storage SDK	Object count; replace with disk/S3-compatible module
Auth	Session or JWT with secret in Replit Secrets	Secret reconstruction; login flow test
Run recipe	No Procfile/Docker — start command lives in .replit file	Translate to PM2/production start



5. Recommended Plan

Phase	Work	Outcome
Phase 1 — Secure data (<i>day 1</i>)	Restore minimum Replit billing; pg_dump the database; SDK-export all uploaded files; verify counts & checksums	All data safe off-platform, verified
Phase 2 — Audit & convert	Full code audit; strip Replit-only packages; reconstruct environment variables; production start config	Portable, production-ready codebase
Phase 3 — Migrate & launch	Provision MoorFreeUs Server hosting; restore DB & files; DNS cutover; SSL; end-to-end tests	App live on infrastructure you control
Phase 4 — Close out	Cancel Replit subscription; deliver rescue report + credentials documentation	Billing clock stopped; full records in hand

6. Recommended Package & Investment

Your situation fits our **Rescue Pro** package with the emergency response option, matching the urgency and the two at-risk data stores.

Item	Scope	Investment
Rescue Pro	Full rescue: data export, code audit & conversion, migration, DNS/SSL, verification, rescue report	\$997
Emergency response	Same-day start; data-export phases prioritized ahead of all queue work	+\$300
Pro Care plan (<i>optional</i>)	Monitoring, backups, updates, priority support after launch	\$99/mo
First-year hosting	Included in rescue — MoorFreeUs Server, NeoLab-managed	Included

Total to rescue and relaunch: \$1,297 (one-time) — within your indicated budget. Optional care plan billed monthly after launch.

Pricing is preliminary and confirmed in a fixed written quote before any work begins. No payment is due until you approve the quote.

7. What Happens Next

1. **Do not touch the Replit app or let the account close.** Data export comes before everything.
2. Reply to confirm, or book the kickoff call from the link in your email — we start same-day on emergency engagements.
3. Have your Replit login and domain registrar login ready for the kickoff.



4. We secure the database and files first, and send you verification proof before migration begins.

8. Assumptions & Scope Notes

- Replit account password is known and the account email is accessible.
- Database is the Replit-provisioned Neon instance (confirmed during Phase 1).
- Pricing assumes a single application; additional apps under the account are quoted separately.
- This is a demonstration report — client, app, and details are fictional.

This assessment was generated from your intake submission and reviewed by a NeoLab engineer. It is valid for 14 days. Questions? Reply to the email this report arrived with, or write info@neolabtechnologies.us.